



Bexar County Water Control and Improvement District #10

8601 Midcrown Drive
Windcrest TX 78239
(210) 655-2888

BCWCID#10 Adjustments to Water Bills and Sewer Averaging. The BCWCID10 Board agreed to the following concerning adjustments to water bills and sewer averaging as a result of the inclement weather Windcrest experienced Feb. 14-19.

SEWER AVERAGING: Normally, sewer averaging is based on the customer's bills over 3 months, December, January and February. Because of the inclement weather this year the sewer averaging will be over 2 months, December and January.

WATER BILL: The District serves 2450 customers. In February there were 300 customers who had readings 25CCFs or higher. Those 300 customers will automatically be charged for their AVERAGE usage in February over the last 11 years (2020-2010). If you have not lived in Windcrest that long, the average will be based on the number of years you have lived in Windcrest. The AVERAGE CCFs over these years will be the amount the customer will be billed. For example, the customer had a reading of 30CCFs for February 2021. The customer's average use over the last 11 years in February was 7CCFs. The customer will be billed for 7CCFs for February 2021, and the customer will be given a credit for the remainder of 23CCFs. The February 2021 bill will show usage of 30CCFs with a CREDIT for 23CCFs. The customer will only be required to pay for the average 7CCFs.

If your usage for February 2021 was less than 25CCFs but you feel that the February bill is higher than you anticipated based on your usage, please call the District Office to inquire about an adjustment. 210-655-2888

The District's bills normally would go out on Friday, February 26th; however, because of the adjustments to be made after the Board meeting today, the bills will go out on Monday, March 1st. Anticipate receiving your bill a little later than normal.

Sue Alexander
President of the Board
BCWCID #10