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**DISTRICT PROTOCOL**CORONAVIRUS / COVID-19

**AUGUST 12, 2020** 

## THE CITY OF WINDCREST HAS DECLARED A "STATE OF EMERGENCY"

## CITY HALL IS OPEN TO THE PUBLIC BEGINNING AUGUST 10<sup>TH</sup> THROUGH AUGUST 21<sup>ST</sup>

Due to the decreasing COVID -19 cases in Bexar County The City of Windcrest has OPENED City Hall. You will be required to wear a mask to enter the building. Re-evaluation of this opening will be made again before August 24<sup>th</sup> to determine if higher restrictions need to be reimplemented.

## **MAKE PAYMENTS:**

- On-line on our website <a href="www.bexarcountywcid10.com">www.bexarcountywcid10.com</a> with a debit / credit card. (Please note, that there is and always has been a convenience fee for this service.)
- Drop your payment in the "WHITE BOX" in the City Hall parking lot. These payments will be collected twice a day and processed the next working day. Please only put checks and money orders in this box. NO CASH PLEASE!
- By Phone with a debit / credit card. (There will be no fee for this service during this time.)
- Full Office staff will be available to take payments at the window, over the phone and pick up payments from the "WHITE BOX" at City Hall during our regular business hours (M-F 8:00 – 5:00).
- All Technicians will be available to assist as needed. If you should see these Technicians, please keep your distance. This is for their safety as well as yours.